CARISMA SOLUTIONS
SERVICES MANAGEMENT



National Disability Insurance Scheme (NDIS) Related Services Training 2024

Key NDIS Updates: Oct 2024

Carisma Solutions confidential.

CARISMA SOLUTIONS
SERVICES MANAGEMENT

Key NDIS Updates – Part 1



Strictly adhere to the new NDIS legislation guidelines regarding services that are effective 1st Oct 2024 – check the In's and Out's of support services and process accordingly.



Client name - Second ID verification is very much essential, which includes NDIS number, date of birth and client address, to ensure the correct client/participant is selected.



Provider ABN and account details should be cross verified – if both are same, check for branch name, phone number, email to avoid processing to the wrong franchise provider.



TTP codes has been removed with effect from 1st July 2024. Providers should not use TTP codes for service dates after 1st July 2024.



Group activities in the Centre and/or community should not be used effective 1st Jan 2024. Can be processed for service dates prior to 1st Jan 2024.

Carisma Solutions confidential.

Key NDIS Updates – Part 2



Client alerts and provider alerts should be gone through, and invoice processed as per the alerts.



Client approval alerts should be strictly adhered to.



If the primary support service is cancelled, provider travel – labour and non-labour costs should not be entered.



Same date, same code, same quantity and same rate are not to be duplicated, should be consolidated into single line, avoid subsequent claim rejection of duplicated lines.



Prior to processing in streamline, please check if the invoice is already in the system (CV) to avoid duplicate entry and subsequent double payment.

Key NDIS Updates – Part 3



Do a 15 sec check of client name, provider name, invoice number, service date and total amount.



Check out for client alerts/profile to process for meal preparation and delivery.



Check out for client alerts/profile to process for high intensity supports.



Check out for client alerts/profile to process for SIL services.



Check out for client alerts/profile to process for therapy services from core when funds are exhausted from improved daily living skills (15).

Conclusion

By understanding the structure and regulations of the NDIS, the team will be better equipped to process invoices accurately and efficiently. Always ensure compliance with NDIS guidelines, verify participant eligibility, and adapt to any changes in a participant's plan. Your work plays a crucial role in supporting NDIS participants and maintaining the integrity of the scheme.

Carisma Solutions confidential.

CARISMA SOLUTIONS
SERVICES MANAGEMENT

Proprietary Information Disclaimer

"All information" contained herein, including but not limited to intellectual property, trade secrets and proprietary methodologies, process, solutions, models are confidential and proprietary to Carisma Solutions Pvt Ltd., www.carisma-solutions.com.au

It is intended solely for the use of the individual or entity to whom it is addressed or presented, for the purpose of review, consideration and evaluation only.

Recipients are strictly prohibited from disclosing, reproducing, or distributing this or any part of this document to any third party without prior express written consent from Carisma Solutions Pvt Ltd.

If you have received this proposal/ Presentation / Document / File in error, please notify us immediately and delete the same.

For Carisma Solutions Pvt Ltd.,
Director - director@carisma-solutions.com.au

CARISMA SOLUTIONS

Partner of choice for Financial Solutions
across Australia since 2006

Carisma Solutions confidential. Please do not distribute.